

CONTRACT NUMBER: SADC/ORGAN/ODIS/01/18

The following are questions and clarifications from the potential bidders

#	Questions	Response
1	Is there a fix budget for this tender?	There is a fix budget for this tender and it has not been disclosed to bidders. A technically sound and robust concept will be preferred against budgetary considerations and feasibility of the proposal
2	Is the Procurer inclined to any particular technology or you are open to any technology that may be proposed? I'd also like to understand what the take is with Open-source technology, are you amendable?	The supplier is requested to propose and clearly state the technology they will use, the types of software, preferred operating system for the system. A technically sound and robust concept will be preferred against budgetary considerations and feasibility of the proposal.
3	Roughly how many users are going to be using the system, and what is their geographical location?	The system is expected to be used by about 40 users. The system is expected to be accessible from anywhere in the world
4	On pages 24 and 49 it is appointed as evaluation criteria the "General Skills and experience in health systems" despite we do have such expertise and experience, having in mind the scope of present work, can you please confirm the criteria.	The required skills have been updated to read: - General skills in workflow systems
5	On page 35 Form Tech 6 its requested audit profile staff, is this just an example, or is a "real" request?	Audit profiles are just an example, the relevant staffing schedule appropriate for the project will be proposed by the supplier
	Do you have PowerBI licenses and if not do we need to supply and how many people will be using and creating Dashboards/Reports	There is no PowerBI. You can make suggestions for this and cost implications.
	Do you have Nintex licenses?	We do not have the license
	Is cloud an option?	Cloud is not an option

	<ul style="list-style-type: none"> - If yes, do you have Office 365 licenses? - If yes, do you have Dynamics 365 licenses? - If no, do you have a cloud provider partner, or do we need to quote for these licenses? 	
	<p>If cloud is not option:</p> <ul style="list-style-type: none"> - Do you have SharePoint 2016 licenses? - Do you have Dynamics 365 on premise licenses? - If no to their question, do you have an Enterprise Agreement or do we need to quote for these license? - If cloud is not an option, do we need to quote for infrastructure to host the on premise server or will server space be provided - Do you have a data center? 	<ul style="list-style-type: none"> - SharePoint license is available. - No Dynamics license - Enterprise Agreement is available - Infrastructure is available and it will be essential for you to clearly outline the required hardware and software for the system being proposed. - Data centre is available